#### For Immediate Release:

November 28, 2017

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## Michael Leibowitz of Call Experts is inducted into Call Center Hall of Fame!

Grimsby, ON, November 20, 2017 – Michael Leibowitz has been inducted into the 2017 CAM-X Hall of Fame. Also, Call Experts of Charleston, SC has been honored with the exclusive 2017 Award of Excellence for the 10th year. Michael proudly accepted both awards during the Gala banquet at the 53rd Annual Convention and Trade Show held recently at the Marriott in Vancouver, BC.

Michael was nominated for this Hall of Fame Award by his daughter, Call Experts CEO, Abby Leibowitz Pearson and his friend and business associate Gary Kerner of Amtelco on behalf of everyone at Call Experts.

Upon receiving the award Michael says, "The list of previous inductees into the CAM-X Hall of Fame is a list of the greatest of our industry. To be counted among their numbers is humbling. Although only I was named, I truly share this with those who have been on this journey with me: my close CAM-X friends, Gary Kerner and Abby Leibowitz Pearson, and the rest of the Call Experts organization. Thank you so much for this honor."

The CAM-X Hall of Fame was established by the Canadian Call Management Association in 2001 in order to recognize dynamic individuals whose leadership has contributed to the evolution of the Telephone Answering Service and Call Centre Industry. The Hall of Fame celebrates inductees for their accomplishments, their vision, and their leadership as well as for their tireless efforts to promote, support and protect the TAS/Call Centre industry.

## **About Call Experts:**

Founded in 1982, Call Experts is a family owned and operated call center focused on providing extensive telecommunications and office-based services to professionals in numerous industry categories. Call Experts has a depth of experience in virtually all answering service and call center applications, numerous long-standing customer relationships, and a corporate culture that values kindness, professionalism, and a personable, caring work environment. From just one small office in Charleston, S.C., the company has grown to three offices along the east coast with over 250 employees. Based in Charleston, S.C., Call Experts also has offices in Charlotte, N.C. and Branchburg, N.J. For more information, visit <a href="https://www.callexperts.com">www.callexperts.com</a> or call 800-374-0911.

#### **About CAM-X**

Based in Grimsby, Ontario CAM-X is a Canadian based trade association for the Call Management industry which includes: call centres, telephone answering services, voice-mail services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences and solutions while promoting the general welfare and ethical standards of the industry. (www.camx.ca.)



Michael Leibowitz, Founder Call Experts, accepts the CAM-X Hall of Fame Award.



Michael Leibowitz, Call Experts, with Gary Kerner, Amtelco, accepting the CAM-X Hall of Fame Award.