

Call Experts Media Kit: Fact Sheet

Overview: Call Experts is a family owned and operated call center focused on providing extensive telecommunications and office-based services.

Founded: The company started in 1982 under the leadership of Michael Leibowitz. Current President/CEO, Abby Leibowitz Pearson, joined the company in 2006.

Company Vision: To develop and profitably provide excellent outsourced customer service, call center, and office-based services and systems by staying innovative, addressing customer needs with a consultative approach, and providing excellent training and continued education for the entire Call Experts staff. Call Experts is committed to developing the best solutions, delivering compelling customer support, and offering respected expertise. The company offers a fun, family-oriented career for all its team members and upholds the company core values with all actions and processes.

Areas Served: With offices in South Carolina, North Carolina, and New Jersey, Call Experts serves the entire United States and many other countries.

Industries Served: Medical, Utility/Gas Companies, Human Resources, Government Services, HVAC, Plumbing, Property Management, Legal, Educational Institutions, Non-Profit, Fishing and Game, HR Call Lines, Order Entry, Sales, Restaurants, Retail, and more.

Cost of Services: Call Experts takes a consultative approach with a focus on creating a profitable relationship for all clients. Our team will customize a plan for your business and have a review after the first invoice to ensure that you are in the correct plan.

Leadership Team: Michael Leibowitz, Founder
Abby Leibowitz Pearson, CEO
Kip Deaton, Director of Business Development
Scott Witte, Director of Customer Experience
Melynda Toth, Director of Human Resource
Kevin Gill, Director of Information Technology
Joel Sandstrom, Controller
Haley Cheeks, Lead Operations Manager

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