

**For Immediate Release**

**Call Experts brings home award for Outstanding Service for Tenth Time!!**

- Call Experts Earns CAM-X Award of Excellence -

**Vancouver, Canada** (October 20, 2017) — Call Experts of Charleston, SC has been honored with the exclusive 2017 Award of Excellence for the 10th year. The Award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call center services including telephone answering and message delivery. Call Experts was presented with the Award recently at the CAM-X 53rd Annual Convention and Trade Show held at the Marriott Pinnacle in Vancouver, BC.

Independent judges are contracted by CAM-X to evaluate message services over a six-month period. The scoring criteria include:

- Response Time
- Courteousness of Rep
- Accuracy of Call
- Knowledge of Account
- Overall Impression of Call

“Huge congratulations to Call Experts for winning this prestigious award. The responsibility and effort required to participate, and succeed, in the Award of Excellence program is a direct reflection of the commitment to quality and service excellence demonstrated by Call Experts’,” says CAM-X President Dana Lloyd.

Now a ten-time winner Call Experts earned the Diamond Award for ten years. CAM-X extends its congratulations to the staff of Call Experts on their proven quality service to their customers.

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**About Call Experts:**

Founded in 1982, Call Experts is a family owned and operated call center focused on providing extensive telecommunications and office-based services to professionals in numerous industry categories. Call Experts has a depth of experience in virtually all answering service and call center applications, numerous long-standing customer relationships, and a corporate culture that values kindness, professionalism, and a personable, caring work environment. From just one small office in Charleston, S.C., the company has grown to three offices along the east coast with over 200 employees. Based in Charleston, S.C., Call Experts also has offices in Charlotte, N.C. and Branchburg, N.J. For more information, visit [www.callexperts.com](http://www.callexperts.com) or call 800-374-0911.

**About CAM-X**

CAM-X is a Canadian based trade Association for the Call Management industry which includes call centres, telephone answering services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences, and solutions while promoting the general welfare and ethical standards of our industry. Please visit [www.camx.ca](http://www.camx.ca) for more information.