

Press Release: Office Opening



FOR IMMEDIATE RELEASE

Call Experts—A Complete Contact Center & Call Center Company— Open as of April 2013 in Charlotte, N.C.

Charlotte, North Carolina—April 15, 2013—Call Experts, a leading provider of call center, telephone answering, and virtual office services for over thirty years, is now in Charlotte as of April 2013.

Call Experts offers a wide variety of customer service outsourcing to businesses via friendly and professional customer service representatives and is open 24/7. The services offered span all industries and all business sizes. Charlotte businesses can now gain competitive advantage by having local customer service representatives assist their customers reliably and consistently.

“At Call Experts, we believe that a missed call is a missed opportunity. Our service makes sure that you do not miss opportunities,” says General Manager, Joseph Pearson, who is a Charlotte area native himself. Pearson also added, “We are honored to be a part of this thriving city and look forward to helping local companies by providing the essential customer service functions that we spent years perfecting. You can get back to what you do best and let us handle the details.”

Call Experts is open 24/7/365. Featured services include virtual receptionist, switchboard services, emergency response, mass alerts, employee call-out lines, customer surveys, appointment reminder calls, reservation services, medical answering service, lead qualification, store locators, order entry, customer support, and more.

A Call Experts client, Joe Blumenstein, who is the founder and CEO of JoeBees, had this to say about Call Experts: “Call Experts has been an intricate tool in the growth of my company, Joebees. Call Experts has facilitated my company’s call center since our founding in 2006. I come into contact with several of my Joebees family daily who have had nothing but a positive, courteous and above all, extremely polite experience every single time on the phone. It is rare in this day and age to have a company like Call Experts, who you can fully rely on to super-serve your valuable clients.”

Call Experts employs approximately ninety team members in the region. The Call Experts staff uses state of the art technology and advanced call handling techniques to provide an award winning service experience for your customers.

Custom solutions and customer service packages available upon request.

For more information, please visit www.CallExpertsCharlotte.com.

About Call Experts: Call Experts was founded in 1982 in Charleston, SC and is now one of the premier telephone answering service providers in North America, winning awards for excellence in call handling and workplace culture. Call Experts has also been a member of the exclusive Inc. 5000 for the last 4 years and is one of the select call centers to be GOLD certified by the Association of TeleServices International. Call Experts does not outsource its calls to any other country. To learn more about Call Experts Charlotte, please visit www.CallExpertsCharlotte.com, call 704-200-2112, or email info@callexperts.com.

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