

For Immediate Release
March 16, 2016

Call Experts expanding existing Lowcountry operations

Company investing \$1.8 million to expand, creating 310 new jobs in Charleston County

COLUMBIA, S.C. –[Call Experts](#), a leading answering service company, is expanding its existing operations in Charleston County. The company is investing \$1.8 million in the project, which is expected to create 310 new jobs over the next five years.

Call Experts was established in 1982 in Charleston, S.C., where the firm still operates its company headquarters. Today, Call Experts is one of North America's premier telephone answering service providers and call centers, with three locations along the East Coast. The company offers an array of services, primarily serving surrounding business communities with a complete line of contact center, virtual receptionist and call center solutions.

To expand its footprint in Charleston County, Call Experts is adding to its existing facility, with the acquisition of additional space adjacent to the company's current operations, which are located at 1591 Savannah Highway in Charleston. The expansion will add 7300 square-feet to the company's current Charleston County facility and allow for the creation of more than 300 new jobs.

With the new facility expected to be fully operational in the third quarter of 2016, hiring for the new positions will begin in summer of 2016. Those interested in joining the Call Experts team may visit the company's [career page online](#). For more information on the company, visit www.callexperts.com.

The Coordinating Council for Economic Development has approved a \$50,000 grant to Charleston County to assist with the costs of real property improvements.

QUOTES

"We started our company in Charleston and we are a people-oriented business. The work ethic we have encountered here has been unmatched. We look forward to our expansion and continuing to contribute to growth in our multi-faceted community. I am proud to be a native Charlestonian and that this business environment has enabled us to bring our services around the world from this exceptional city." –**Abby Leibowitz Pearson, President**

"South Carolina's becoming known as a manufacturing hot spot, but every industry in the state is on the move, and this investment Call Experts has decided to make in Charleston is further proof of that. The 310 new jobs this fantastic company is creating in the Lowcountry is a huge win for the entire state, and it shows Call Experts' tremendous commitment to our state and our people." –**Gov. Nikki Haley**

"South Carolina's business-friendly climate continues to have a positive impact on the existing industry in the state, and today's announcement by Call Experts is a testament to that. This expansion is a milestone for the company and our Lowcountry community and shows that our state truly is 'just right' for business." –**Secretary of Commerce Bobby Hitt**

"Congratulations to Call Experts on this truly exciting expansion announcement. This 'home-grown,' 34-year-old Charleston firm has long provided career opportunities to our citizens. As Call Experts embarks on this exciting new growth phase, they provide much-needed economic energy to the West Ashley area and will help further spur revitalization efforts in this strategically located portion of Charleston County. As they do, we at Charleston County will

work alongside the company, the City of Charleston and the State of South Carolina to support their growth.” –
Charleston County Council Chairman Elliott Summey

“Call Experts’ 96 employees here provide important customer service to a wide range of businesses both locally and nationally. We are delighted that this tech-savvy telecommunications company has chosen West Ashley as its home base and will remain a member of our thriving Charleston business community.” –**City of Charleston Mayor John Teckelenburg**

FIVE FAST FACTS

- **Call Experts** is expanding its operations in Charleston County.
- **\$1.8 million investment creating 310 new jobs.**
- **Established in 1982**, Call Experts is **headquartered in Charleston.**
- The company’s Charleston County facility is **located at 1591 Savannah Highway** in Charleston, S.C.
- Those interested in joining the Call Experts team may **visit the company’s [career page online.](#)**

About Call Experts

Call Experts was founded in 1982 in Charleston, SC and is now one of the premier telephone answering service providers in North America, winning awards for excellence in call handling and workplace culture. Call Experts has also been a member of the exclusive Inc. 5000 and is one of the select call centers to be GOLD certified by the Association of TeleServices International. Call Experts does not outsource its calls to any other country.

About S.C. Department of Commerce

As South Carolina's leading economic development agency, the Department of Commerce works to recruit new businesses and help existing business grow. Commerce has recruited world-class companies to South Carolina such as BMW, Boeing, Continental, Giti Tire, LPL Financial Holdings, Mercedes-Benz Vans, Toray and Volvo Cars and also supports startups, small and existing business, innovation and rural development initiatives. Commerce partners with the [S.C. Technical College System](#) via [readySC](#) to support workforce training and recruiting, and with the [S.C. Department of Employment and Workforce](#), which provides worker training and employment opportunities within the state. IBM-Plant Location International reports in 2012, 2013 and 2015 ranked South Carolina first in the nation for attracting jobs through foreign investment. The state won the Gold Shovel Award and the Project of Year Award from Area Development magazine in 2012, 2014 and 2015. For more information, visit [www.SCcommerce.com](#).

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